



JOINT SUPPORT ENABLING COMMAND
89081 Ulm, Germany

Primary Location: Ulm, Germany
NATO Body: JSEC
Schedule: Full-time
Salary (Pay Basis): € 7242.23 Euro Monthly
Grade: NATO Grade G15
Clearance Level: NS
Contact Email – External: hqaircom.recruitment@nato.int

Description

The vacancy:

Job Title:	Staff Officer (CIS Management)
Post Number:	OJC RCCX 0040
NATO Civilian Grade:	NATO Grade 15
Duty Location:	Ulm, Germany
Post filling date:	1 September 2025
Closing date for applications:	12 June 2025

Organisation Summary and Post Context:

Headquarters JSEC provides a resilient operational-level Joint Headquarters, capable of supporting 24/7 operations to coordinate enablement (at the operational level) and, on order, the execution of reinforcement by forces (RbyFo) and sustainment flow in order to contribute to the Alliance's ability to project and sustain combat power into, across and from the Area of Responsibility (AOR), and, if required, into a Joint Operations Area (JOA).

The Support Directorate (SPT) is responsible for providing cross-functional expertise in Supply and Services, HNS Military Engineering (MILENG), Medical Support, Maintenance, CIS, Human Resources (HR) matters and Logistics Information Management.

The J6 Division is responsible for developing and implementing policy, plans and procedures for CIS and Information Assurance (IA).

The Communications and Information Systems Branch is responsible for providing CIS as well as service status, spectrum and network management, implementing CIS engineering requirements for exercises and operations.

The incumbent provides detailed and thorough technical knowledge for Information Systems projects, acts as the CIS point of contact for the NCIA and coordinates all JSEC's CIS operations with the agency.

This post reports to OJC RCCX 0010 – Branch Head (CIS), OF-4

Main responsibilities:

- Provides detailed and thorough technical knowledge for Information Systems projects, acts as the CIS point of contact for the NCIA and coordinates all JSEC's CIS operations with the agency;

- Leads in drafting and maintenance of CIS related service level agreements (SLAs);
- Monitors the availability and quality of services of JSEC CIS provided by the NCIA and the host nation CIS coordination center (HQ Base Support, CIS cell);
- Negotiates eligible CIS support with NCIA for JSEC;
- Supports JSEC Divisions in formulating an operational requirement as baseline for a CIS demand;
- Assists the demand manager in translating operational requirements into a demand;
- Supports NCIA's efforts for IT modernisation within HQ JSEC;
- Is the division security officer (DSO) for J6 Division.

Qualifications:

University Degree in information technology, computer science, computer networking and communications, or related discipline and 2 years function related experience, or Higher Secondary education and completed advanced vocational training in that discipline leading to a professional qualification or professional accreditation with 4 years post related experience is required.

Demonstrated experience in Command and Control Support (Cyberspace Operations) is required.

Knowledge of service level management; ITIL Foundation Certification is required.

Successful completion of the following NATO courses is desirable:

- NATO C4ISR Orientation for Officers (CCC-SM-22206) provided by NATO Communications and Information Academy (NCI Academy)
- NATO CIS Operational Planning (CCC-SM-32208) provided by NATO Communications and Information Academy (NCI Academy)
- NATO Orientation Course (ETE-MW-3834) provided by NATO - School Oberammergau (NSO)

Language skills: (Listening, Speaking, Reading, Writing)

English - NATO Standard Language Proficiency 3333 is essential.

NOTE: The work in this post and in this Headquarters is conducted mainly in English.

Personal Attributes and Competencies:

Personal Attributes: The duties require clarity of thought, sound consistent judgement, good interpersonal and communication skills and sometimes a creative approach to bridge the challenge of the diverse application of varying standards on CIS/Cyber. The incumbent must deal with projects and security processes with confidentiality. Must be a mature articulate individual possessing tact and sound judgment. Must be able to work precisely at appropriate note and guidance from established NATO documents. The incumbent may be required to work outside normal office hours.

Professional Contacts: Regular professional contacts at the high managerial level with representatives of NATO and non-NATO nations, other NATO Agencies and Bodies, national representatives, and staff at NATO Agencies and NATO HQs, contacts with staff at National Ministries of Defense, which result in agreements requiring military commitments on the part of ACO commands and NATO nations.

Contribution to the Objective:

As the SME CIS/Cyber, the incumbent contributes to the development and establishment of a JSEC position on CIS/Cyber issues relating to the major activities, operations, and exercises of ACO commands with special focus on Service Level Agreements (SLA). The majority of issues addressed are of

precedent-setting nature and can involve the commitment of considerable effort and resources, to include significant efforts, by ACO HQs, and the NATO nations. Optimize knowledge on NATO CIS/Cyber within Nations and NATO command structure. With the end result: contributes to the enablement of timely and effective planning, implementation and maintenance of CIS/Cyber for NATO in wartime, crisis and peacetime posture.

Special Requirements

The employee may be required to perform a similar range of duties elsewhere within the organisation at the same grade without there being any change to the contract.

The incumbent may be required to undertake deployments in support of military operations and exercises, and/or TDY assignments, both within and without NATO boundaries. Such operational deployment may exceed 30 days duration up to 183 days in any period of 547 days and may be on short notice. For NATO International Civilian Staff, acceptance of an employment contract linked to this post constitutes agreement to deploy in excess of 30 days if required.

The incumbent may also be directed to undertake operational duties supporting JSEC's role in enablement, the execution of reinforcement by forces (RbyFo), and sustainment flow in order to contribute to the Alliance's ability to project and sustain combat power into, across and from the Area of Responsibility (AOR), and, if required, into a Joint Operations Area (JOA). Personnel may also be directed to support such activities.

Security Clearance

The successful applicant will be required to apply for and receive a NATO SECRET Security Clearance prior to final confirmation of contract and commencement of employment.

Contract

In accordance with current policy, newly recruited staff will be offered a three year contract which may be extended, subject to a satisfactory recommendation, to an indefinite duration contract. Serving NATO International Civilian staff will be offered a contract in accordance with the NATO Civilian Personnel Regulations.

The successful selected candidate must complete a NATO medical examination and have a NATO security clearance before an employment offer will be released.

Recruitment process

To apply, submit an Application electronically using the NATO Talent Acquisition Platform (NTAP): <https://nato.taleo.net/careersection/2/jobdetail.ftl?job=250856&lang=en>

Applications submitted by other means (e.g. mail, e-mail, fax, etc) are not accepted.

A Selection Board will assess the information provided in the application form including the answers to the pre-screening questions. Essential information must be included in the application form. **Particular attention should be given to the Education and Experience sections of the application form.** Each section should be answered completely. Expressions such as "please see attached CV" or invitations to follow links to personal webpages are not acceptable and will be disregarded.

Assessments and interviews are foreseen to take place June-July 2025 in Ulm Germany.